Estefania Morales

Estefaniamoralesg@yahoo.com | 925-325-1429 | www.estefaniamorales.wix.com/morales

EDUCATION

California State University, Fullerton

January 2015

Bachelor of Arts double major in Communications and Criminal Justice, GPA: 3.28

BCN Languages, Barcelona, Spain

September 2014

Spanish B2+ Certification (Common European Framework of Reference for Languages)

Colegio Unamuno, Salamanca, Spain

Study Abroad Summer 2012

WORK EXPERIENCE

HeyLets, San Francisco, CA

January 2015 - Present

Brand Ambassador

Creatively market HeyLets on social media to increase application downloads

Erasmus Barcelona, Barcelona, Spain

September 2014 - November 2014

Event and Marketing Coordinator Intern

- Coordinated intern projects, logistics for four travel excursions and events
- Created eight new partnerships with Spanish companies and strengthened our 14 existing hostel relationships through active communication
- Proactively analyzed trends to improve marketing strategy on social media platforms in order to meet sales goals
- Maintained strong relationships with students to assist them with their stay in Barcelona

Buffalo Wild Wings, Orange, CA

March 2012 - August 2014

Certified Trainer, Bartender, Server

- Promoted to train and educate new employees on daily job duties by providing excellent guidance
- Multi-tasked in a fast paced, high pressure environment while staying customer-focused and solution-oriented

EXTRACURRICULAR ACTIVITIES

Alpha Chi Omega, Fullerton, CA

Camp Titan Fundraising Chair

January 2014 - March 2014

Raised over \$7,000 for California State University, Fullerton's philanthropy by creating a crowd funding page and encouraging members to actively seek donations

Vice President Recruitment

January 2013 - December 2013

- Increased membership by 70% after planning a three-day recruitment event with an \$8,000 budget
- Designed and conducted a week-long workshop to educate 80 women about recruitment strategies
- Pioneered an open house event that won the Community Relations Award of the year
- Collaborated with and managed a 25-person committee to achieve event and marketing goals Vice President Risk Management

January 2012 - December 2012

- Oversaw the planning of events to ensure they complied with all safety and insurance policies
- Created and organized contracts, emergency action plans, agendas and presentations
- Quickly and creatively solved risk-related issues

Assistant Social Chair

January 2012 - December 2012

Supported the social chair in planning events, researching venues, conducting site inspections and arranging transportation with a \$10,000 budget

Recruitment Counselor

June 2012 - September 2012

Assisted recruitment team in facilitating student orientations and event operations for 400+ women

SKILLS

- Fluent in Spanish
- Excellent written and verbal communication skills
- Knowledge of Microsoft Word, PowerPoint, Excel, and Photoshop
- Work well under pressure and stress
- Outstanding time management skills and ability to meet deadlines
- Positivity and adaptability
- Strong interpersonal skills